#### MANOR ROYAL BID MAINTENANCE TEAM ACTIVITY REPORT

Activity month November Report date 30/11/22 Person Jordan Soal



Activities carried out (✓)												e	
richinics durined out (* )								a	Pavement cleaning			Winter maintenance	
		<u>م</u>	<u>8</u>	ō	Bu	)Ce		Waste clearance	leai		<b>∞</b>	nter	
		Grass cutting	Litter picking	Weed control	Hedge cutting	Leaf clearance	ţ	lear	nt c		Sign cleaning	mai	
		าว รู	ir pi	b	ge c	cle	Bin empty	te c	- eme	ng	cle	ter	Ē
Danid / ausa	_	Gras	itte	Nee	Ted	eaf.	3in o	Nas	ave	Edging	ign	Nin	Other
Road / area	Zone All		_	_	_	_			_		0,	_	
All areas	4		<b>✓</b>										
Baird Close			<b>▼</b>										
Betts Way	1		<b>▼</b>										
Cobham Way	5		<b>✓</b>			<b>√</b>							
County Oak Lane	1					<b>∨</b>			1				
County Oak Way	1		<b>√</b>			<b>✓</b>	<b>√</b>		✓				
Crompton Way	3		<b>√</b>				<b>√</b>						
Faraday Road	2		<b>√</b>				<b>√</b>						
Fleming Way	Various		<b>√</b>			✓	<b>√</b>		<b>√</b>		✓		<u> </u>
Gatwick Road	Various		✓	✓		✓	✓		✓				✓
Hydehurst Lane	2		✓				✓						
James Watt Way	5		✓										
Jenner Road	2		✓										<b>✓</b>
Kelvin Lane	2		✓					✓					
Kelvin Way	2		✓					✓					
London Road	Various		✓				✓		✓				
Manor Royal (road)	2/3		✓			✓	✓		✓		✓	✓	
Maxwell Way	4		✓			✓	✓		✓				
Metcalf Way	1		✓			✓	✓	✓	✓				
Napier Way	3		✓				✓						
Newton Road	2		✓										
Priestley Way	5		✓				✓						
Royce Road	5		✓										
Rutherford Way	5		✓				✓						
Tinsley Lane	4		<b>√</b>			✓	<b>✓</b>	<b>√</b>	<b>√</b>				
Tinsley Lane North	5		<b>✓</b>						<b>✓</b>				
Wheatstone Close	5		<b>√</b>										
Whittle Way	5		<b>√</b>						<b>√</b>				
Whitworth Road	5		<b>√</b>										
Woolborough Lane	3		1	1	<b>✓</b>	<b>√</b>			1		<b>√</b>	<b>✓</b>	
Gateway 1 (Manor Royal)	-		1	<u> </u>	1				· ·		· ·		
Gateway 2 (near Thales)	-		1										
Gateway 2 (near Astral)	-		<i>'</i>										
Gateway 4 (James Watt)	-		· /										
The Terrace	3	<b>√</b>	<b>→</b>	<b>✓</b>		<b>√</b>	<b>✓</b>		<b>√</b>				
Crawters Brook	2		<b>→</b>	<del>                                     </del>			<b>✓</b>		<b>→</b>				
	5		<b>▼</b>			<b>√</b>	<del>  •</del>		<b>▼</b>				
Gatwick Road Parade			<b>▼</b>	1		<b>▼</b>	<b>✓</b>		<b>▼</b>			<b>✓</b>	-
Woolborough Subway	3		<b>∀</b>	•		<b>∨</b>	<b> </b>		<b>∀</b>		-	<b> </b>	
Green Lane Subway	3		<b>V</b>			<b>~</b>			<b>V</b>				

#### MANOR ROYAL BID MAINTENANCE TEAM ACTIVITY REPORT

#### Main actions provided

Our main focus this month has been litter and leaf clearance, the worst of the built-up leaves have been collected and we will continue to maintain these areas.

With the heavy rainfall recently, we have been clearing drains and gullies to prevent flooding.

This month we have collected 2,140kg of leaves and 2,200kg of litter.

#### **Comments and observations**

Our team attended another successful Manor Royal event in which we received some very good feedback from different business who are seeing a big improvement within Manor Royal.

We also received this compliment this month from a resident –

### **Compliment details**

**Service:** Neighbourhood Services

**Staff member name (if given):** People working in manor royal

## **Compliment:**

I was driving past the Gatwick school on a very busy and wet morning when I saw two council workers trying to help by clearing a blocked drain that was causing flooding across the road and additional traffic. Nobody was stopping to allow them to work and people were driving through the puddle soaking the worker who continued to try his hardest to help!! Wouldn't see this very often, thank you!!! I hope you get recognition for what you did!!

## Suggestions for future actions, improvements or additional activities planned

We will be continuing to keep footpaths clear of leaves using our small mechanical sweeper/vacuum.

While continuing on with leaf and litter clearing, we will be making a start on cleaning road/entrance signs.

Banners will be replaced and repaired.

We have identified some overgrown areas which will be starting to clear as part of our winter maintenance.

#### Photographic Impact Evidence (a selection of photos of work undertaken to demonstrate impact)

Please see separate document attached with some before and after photos.

# MANOR ROYAL BID MAINTENANCE TEAM ACTIVITY REPORT Details of CORE and ENHANCED Service levels (contract extract)

Current Baseline Service	Proposed	Enhanced element (* estimated)			
Monthly litter pick (12 pa)	Weekly litter pick (52 pa)	X40 litter picks			
		+ identify hotspots and trial extra bins			
Weekly litter bin empty (52 pa)	Weekly litter bin empty (52 pa)	-			
Monthly road sweep (12 pa)	Monthly road sweep (12 pa)	-			
-	Remove fallen leaves and detritus from footpaths and common areas (4 pa)	X4 leaf and detritus removals			
-	Washing and cleaning street furniture and signs to include street	X2 washes			
	name signs, gateway / entrance signs, wayfaring signs and highways signs (2pa)				
-	Deep cleaning/jet washing common areas, bus stops and paved areas (as required)	As required			
Grass cutting (5 pa)	Grass cutting (12 pa)	* X7 grass cuts – (weather/ground conditions dependant)			
Bunded/bank grass cutting (4 pa)	Bunded/bank grass cutting (10 pa)	X6 bunded/bank cuts			
Hedgecutting (1-2 pa)	As required (2-3 pa)	* 1-2 Hedge cuts			
Shrub maintenance (2-3 pa)	As required (4-5 pa)	* 1-2 shrub maintenance			
Weed spraying (2 pa) funded by WSCC	Weed spraying (4 pa)	X2 weed sprays			
	Removal of dead standing weeds (4pa)	X4 dead weed removals			
	Weed ripper as required	Weed ripper as required			
		On footpaths and common areas			
See note 1	Box mow and maintain Gateway 3 Roundabout (10 pa)	X10 Box mow and maintain Gateway 3 Roundabout			
-	Crawters Brook, The Terrace enhanced Maintenance (as Annex C)	Crawters Brook, The Terrace enhanced Maintenance			
		(as Annex C)			
-	Weekly inspection and rectification/reporting of faults found.	X52 inspections - reports/rectification of faults found			
-	Reactive/response service through a single point of contact as required	Reactive/response service as required			
-	Provide monthly information	X12 reports (monthly)			
	<ul> <li>feedback on what has been done and what is planned</li> </ul>				
	<ul> <li>Available performance data - quantities such as volumes,</li> </ul>				
	lengths, waste weights etc. (tba)				
	<ul> <li>photographic evidence of before and after improvements,</li> </ul>				
	<ul> <li>suggestions for further/future enhancements</li> </ul>				
	<ul> <li>Attend meetings as required</li> </ul>				

Notes: (1) There is a requirement for Gateway 3 and Crawter's Brook People's Park to be maintained to a basic level as described in the Annexes.